



## Learning Objectives / Competencies

**Craft:**

### HVAC Level One

Module Number	Obj #	Objectives
03101 V5	01	Explain the basic principles of heating, ventilation, air conditioning, and refrigeration.
03101 V5	1a	Explain the principles of heating.
03101 V5	1b	Explain the principles of ventilation.
03101 V5	1c	Explain the principles of air conditioning.
03101 V5	1d	Explain the principles of refrigeration.
03101 V5	02	Describe the principles that guide HVACR installation and service techniques.
03101 V5	2a	Identify common safety principles and organizations.
03101 V5	2b	Describe the importance of LEED construction and energy management.
03101 V5	2c	Describe trade licensing and certification requirements.
03101 V5	2d	Identify important codes and permits.
03101 V5	03	Identify career paths available in the HVACR trade.
03101 V5	3a	Identify the responsibilities and characteristics needed to be a successful HVACR technician.
03101 V5	3b	Identify residential, commercial, and industrial career opportunities.
03101 V5	3c	Describe opportunities provided by equipment manufacturers.
03102 V5	01	Convert units of measurement from the inch-pound system to the metric system, and vice-versa.
03102 V5	1a	Identify units of measure in the inch-pound and metric systems.
03102 V5	1b	Convert length, area, and volume values.
03102 V5	1c	Convert weight values.
03102 V5	1d	Convert pressure and temperature values.
03102 V5	02	Solve basic algebra equations.
03102 V5	2a	Define algebraic terms.
03102 V5	2b	Demonstrate an understanding of the sequence of operations.
03102 V5	2c	Solve basic algebraic equations.
03102 V5	03	Identify and describe geometric figures.
03102 V5	3a	Describe the characteristics of a circle.
03102 V5	3b	Identify and describe types of angles.
03102 V5	3c	Identify and describe types of polygons.
03102 V5	3d	Calculate various values associated with triangles.
03106 V5	01	Describe the fundamentals of electricity.
03106 V5	1a	State how electrical power is created and distributed.
03106 V5	1b	Describe the difference between alternating current and direct current.
03106 V5	1c	Identify general electrical safety practices.
03106 V5	1d	Describe the OSHA requirements and procedures related to electrical lockout/tagout.
03106 V5	02	Explain basic electrical theory.
03106 V5	2a	Define <i>voltage</i> , <i>current</i> , <i>resistance</i> , and <i>power</i> and describe how they are related.
03106 V5	2b	Use Ohm's law to calculate the current, voltage, and resistance in a circuit.
03106 V5	2c	Use the power formula to calculate how much power is consumed by a circuit.
03106 V5	2d	Describe the differences between series and parallel circuits and calculate circuit loads for each type.



## Learning Objectives / Competencies

**Craft:**

### HVAC Level One

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03106 V5	03	Identify the electrical measuring instruments used in HVACR work and describe their uses.
03106 V5	3a	Describe how voltage is measured.
03106 V5	3b	Describe how current is measured.
03106 V5	3c	Describe how resistance is measured.
03106 V5	04	Identify electrical components used in HVACR systems and describe their functions.
03106 V5	4a	Identify and describe various load devices and explain how they are represented on circuit diagrams.
03106 V5	4b	Identify and describe various control devices and explain how they are represented on circuit diagrams.
03106 V5	4c	Identify and describe the types of electrical diagrams used in HVACR work.
03108 V5	01	Explain the fundamental concepts of heating and combustion.
03108 V5	1a	Describe the heat transfer process.
03108 V5	1b	Identify gas fuels and their combustion characteristics.
03108 V5	02	Describe the role of forced-air gas furnaces in residential heating.
03108 V5	2a	Describe the types of gas furnaces and how they operate.
03108 V5	2b	Identify and describe the equipment and controls used in gas furnaces.
03108 V5	2c	Describe the basic installation and maintenance requirements for gas furnaces.
03108 V5	03	Describe hydronic and electric heating systems.
03108 V5	3a	Describe the operation of hydronic heating systems.
03108 V5	3b	Describe the operation of electric heating equipment.
03107 V5	01	Explain the fundamental concepts of the refrigeration cycle.
03107 V5	1a	Describe how heat affects the state of substances.
03107 V5	1b	Explain how heat is transferred from one substance to another.
03107 V5	1c	Describe pressure-temperature relationships.
03107 V5	1d	Describe basic refrigerant flow and the changes of state occurring in the refrigeration cycle.
03107 V5	1e	Identify common instruments used to measure pressure and temperature.
03107 V5	02	Identify common refrigerants and their identifying characteristics.
03107 V5	2a	Identify fluorocarbon refrigerants.
03107 V5	2b	Describe the use of ammonia as a refrigerant.
03107 V5	2c	Identify various refrigerant containers and their safe handling requirements.
03107 V5	03	Identify the major components of cooling systems and how they function.
03107 V5	3a	Identify various types of compressors.
03107 V5	3b	Identify different types of condensers.
03107 V5	3c	Identify different types of evaporators.
03107 V5	3d	Describe the devices used to meter refrigerant flow.
03107 V5	3e	Discuss basic refrigerant piping concepts.
03107 V5	3f	Identify various accessories used in refrigerant circuits.
03107 V5	04	Identify the common controls used in cooling systems and how they function.
03107 V5	4a	Identify common primary controls.



## Learning Objectives / Competencies

**Craft:**

### HVAC Level One

Module Number	Obj #	Objectives
03107 V5	4b	Identify common secondary controls.
03109 V5	01	Describe the factors related to air movement and its measurement in air distribution systems.
03109 V5	1a	Describe how pressure, velocity, and volume are interrelated in air flow.
03109 V5	1b	Describe air distribution in a typical residential system.
03109 V5	1c	Identify common air measurement instruments.
03109 V5	02	Describe the mechanical equipment and materials used to create air distribution systems.
03109 V5	2a	Describe various blower types and applications.
03109 V5	2b	Describe various fan designs and applications.
03109 V5	2c	Demonstrate an understanding of the fan laws.
03109 V5	2d	Describe common duct materials and fittings.
03109 V5	2e	Identify the characteristics of common grilles, registers, and dampers.
03109 V5	03	Identify the different approaches to air distribution system design and energy conservation.
03109 V5	3a	Identify various air distribution system layouts.
03109 V5	3b	Describe heating and cooling air movement resulting from various air distribution system designs.
03109 V5	3c	Explain how to maximize energy efficiency through the proper sealing and testing of air distribution systems.
03103 V5	01	Recognize and identify different types of copper tubing and their related fittings.
03103 V5	1a	Describe and identify copper tubing characteristics.
03103 V5	1b	Identify various copper fittings.
03103 V5	02	Describe and demonstrate how to join copper tubing mechanically.
03103 V5	2a	Measure, cut, and bend copper tubing to prepare it for joining.
03103 V5	2b	Describe and demonstrate the methods and tools used to join copper tubing.
03103 V5	2c	Describe common hangers and supports associated with copper tubing installations.
03103 V5	03	Recognize different types of plastic piping and show how it can be joined.
03103 V5	3a	Identify different types of plastic piping.
03103 V5	3b	Identify the tools and products needed and demonstrate how to join plastic piping.
03104 V5	01	Describe and demonstrate the safe process of soldering copper tubing.
03104 V5	1a	Describe and demonstrate the use of the PPE, tools, and materials needed to solder copper tubing.
03104 V5	1b	Describe and demonstrate the preparation required for soldering.
03104 V5	1c	Describe and demonstrate the soldering process.
03104 V5	02	Describe and demonstrate the safe process of brazing copper tubing.
03104 V5	2a	Describe and demonstrate the use of the PPE, tools, and materials needed to braze copper tubing.
03104 V5	2b	Describe and demonstrate the preparation used for brazing.
03104 V5	2c	Describe and demonstrate the brazing process.



## Learning Objectives / Competencies

**Craft:**

### HVAC Level One

Module Number	Obj #	Objectives
03104 V5	2d	Describe and demonstrate the process of brazing copper tubing to dissimilar metals.
03105 V5	01	Describe and identify the various types of steel pipe and fittings.
03105 V5	1a	Identify the characteristics and uses of steel pipe.
03105 V5	1b	Describe how pipe threads are classified and measured.
03105 V5	1c	Identify the various types of fittings used on steel pipe and describe how they are used.
03105 V5	1d	Describe how to properly measure lengths of steel pipe.
03105 V5	02	Describe the tools and methods used to cut and thread steel pipe.
03105 V5	2a	Identify pipe cutting and reaming tools and describe how they are used.
03105 V5	2b	Identify threading tools and describe how they are used.
03105 V5	03	Explain and demonstrate the methods of installing and mechanically joining steel pipe.
03105 V5	3a	Explain and demonstrate the methods and use of the tools to connect threaded pipe.
03105 V5	3b	Explain and demonstrate an understanding of pipe grooving methods.
03105 V5	3c	Describe how to assemble flanged steel pipe.
03105 V5	3d	Describe how to correctly install steel pipe.



## Learning Objectives / Competencies

**Craft:**

### HVAC Level Two

Module Number	Obj #	Objective
03206 V5	01	Explain how AC power is generated and how it is used.
03206 V5	1a	Explain the basic concepts of power generation.
03206 V5	1b	Describe a sine wave and how it is created.
03206 V5	1c	Explain the concept of AC power frequency.
03206 V5	1d	Explain how single- and three-phase power is provided for practical use.
03206 V5	1e	Identify resistive and inductive circuits.
03206 V5	02	Explain how transformers operate and identify various types of transformers used in HVAC systems.
03206 V5	2a	Explain how transformers operate.
03206 V5	2b	Identify various forms of single-phase and three-phase transformers.
03206 V5	03	Explain the various types of induction motors and explain how they operate.
03206 V5	3a	Describe how single-phase motors operate.
03206 V5	3b	Describe single-phase motor starting circuits.
03206 V5	3c	Identify the physical and operating characteristics of three-phase motors.
03206 V5	04	Explain how to safely test various AC-powered devices.
03206 V5	4a	Identify electrical test instruments and methods used to test motors.
03206 V5	4b	Explain how to use a capacitor tester.
03206 V5	4c	Identify basic electrical safety rules and guidelines for safely testing AC components.
03302 V5	01	Identify and describe the operation of various compressor types.
03302 V5	1a	Identify and describe the operation of various hermetic and semi-hermetic compressors.
03302 V5	1b	Identify and describe the operation of reciprocating compressors.
03302 V5	1c	Identify and describe the operation of rotary compressors.
03302 V5	1d	Identify and describe the operation of scroll compressors.
03302 V5	1e	Identify and describe the operation of screw compressors.
03302 V5	1f	Identify and describe the operation of centrifugal compressors.
03302 V5	02	Identify and describe various approaches to compressor capacity control.
03302 V5	2a	Identify and describe capacity control methods for reciprocating and scroll compressors.
03302 V5	2b	Identify and describe capacity control methods for screw and centrifugal compressors.
03302 V5	03	Describe the common causes of compressor failures.
03302 V5	3a	Describe compressor failures related to the refrigerant circuit.
03302 V5	3b	Describe compressor failures related to electrical issues.
03302 V5	04	Identify and explain the operation of various compressor protection devices.
03302 V5	4a	Identify and explain the operation of various overload devices.
03302 V5	4b	Identify and explain the operation of other compressor protection devices.
03302 V5	05	Explain how to analyze the operation of a hermetic compressor.
03302 V5	5a	Explain how to evaluate the mechanical operation of an operable compressor.
03302 V5	5b	Explain how to evaluate the electrical operation of an operable compressor.
03301 V5	01	Describe the desirable characteristics of refrigerants and the various applications that require these characteristics.
03301 V5	1a	Describe the desirable characteristics of refrigerants.
03301 V5	1b	Identify various applications that require specific refrigerant characteristics.
03301 V5	02	Identify various refrigerant classifications and describe their environmental impact.
03301 V5	2a	Identify the primary chemical classifications of common refrigerants.
03301 V5	2b	Describe the environmental concerns associated with refrigerants.
03301 V5	2c	Identify and describe compounded and blended azeotropic, near-azeotropic, and zeotropic refrigerants.
03301 V5	2d	Identify various refrigerant classifications and cylinder colors.
03301 V5	03	Explain how to use pressure-temperature (PT) charts to calculate superheat and subcooling.
03301 V5	3a	Explain how to use PT charts for compound, azeotropic, and near-azeotropic refrigerants.
03301 V5	3b	Explain how to use PT charts for zeotropic refrigerants.



## Learning Objectives / Competencies

**Craft:**

### HVAC Level Two

Module Number	Obj #	Objective
03301 V5	04	Identify and describe lubricating oils and issues related to their function.
03301 V5	4a	Identify the important characteristics of refrigerant oils.
03301 V5	4b	Compare mineral-based and synthetic oils.
03301 V5	4c	Describe the movement of oil through the refrigerant circuit.
03301 V5	4d	Describe oil contamination and its sources.
03301 V5	4e	Describe common practices associated with handling, charging, and removing oils.
03301 V5	05	Describe considerations related to refrigerant conversions.
03301 V5	5a	Identify issues of concern in all refrigerant conversions.
03301 V5	5b	Describe common practices related to refrigerant conversions.
03205 V5	01	Describe the equipment and approaches used to leak-test refrigerant circuits.
03205 V5	1a	Describe the various methods used to detect refrigerant leaks.
03205 V5	1b	Describe how leak detection is approached based on the current refrigerant charge in the system.
03205 V5	02	Describe refrigerant containment and management requirements and the equipment used to recover refrigerant.
03205 V5	2a	Identify the basic refrigerant containment requirements of Section 608 of the Clean Air Act.
03205 V5	2b	Identify and explain how to operate refrigerant recovery and recycling equipment.
03205 V5	03	Explain the related principles and identify the equipment used to evacuate refrigerant circuits.
03205 V5	3a	Explain the basic principles of refrigerant-circuit evacuation.
03205 V5	3b	Identify and explain how to operate vacuum pumps to evacuate a system.
03205 V5	04	Describe the procedures for charging refrigerant circuits.
03205 V5	4a	Identify and describe the equipment and components related to refrigerant charging.
03205 V5	4b	Explain how to properly charge various types of refrigerants using the appropriate method.
03303 V5	01	Explain the function of refrigerant metering devices and their effect on refrigerants.
03303 V5	1a	Explain the function of metering devices.
03303 V5	1b	Describe how refrigerants react as they pass through a metering device.
03303 V5	1c	Identify distributors and explain their relationship to metering device performance and operation.
03303 V5	02	Identify fixed metering devices and explain how they function.
03303 V5	2a	Identify and explain how fixed-orifice metering devices function.
03303 V5	2b	Identify and explain how capillary tubes function.
03303 V5	2c	Describe common problems associated with fixed metering devices.
03303 V5	03	Identify types of expansion valves and explain how they operate.
03303 V5	3a	Identify and explain the operation of manual expansion valves.
03303 V5	3b	Identify and explain the operation of automatic expansion valves.
03303 V5	3c	Identify and explain the operation of thermal expansion valves.
03303 V5	3d	Identify and explain the operation of electric and electronically controlled expansion valves.
03303 V5	3e	Describe common problems associated with all types of expansion valves.
03303 V5	04	Explain how thermal expansion valves are selected and installed.
03303 V5	4a	Explain how thermal expansion valves are selected for a given application.
03303 V5	4b	Describe the installation practices and considerations related to thermal expansion valves.
03211 V5	01	Explain heat pump operating principles and their related performance ratings.
03211 V5	1a	Explain how heat pumps can extract heat from air and water.
03211 V5	1b	Describe the Coefficient of Performance (COP) and how it is determined.
03211 V5	1c	Describe the Heating Seasonal Performance Factor (HSPF) and how it is determined.
03211 V5	1d	Describe the Seasonal Energy Efficiency Ratio (SEER) and how it is determined.
03211 V5	02	Describe the operation of heat pump systems.
03211 V5	2a	Describe the refrigeration cycle of heat pumps.
03211 V5	2b	Identify the various types of heat pump systems.
03211 V5	2c	Describe the basic control strategies for heat pumps and defrost cycles.



## Learning Objectives / Competencies

**Craft:**

### HVAC Level Two

Module Number	Obj #	Objective
03211 V5	2d	Identify unit components that are important to heat pump operation.
03211 V5	2e	Describe sources of supplemental and/or emergency heat used in heat pump systems.
03211 V5	03	Identify common installation practices associated with heat pumps.
03211 V5	3a	Identify installation practices associated with split systems.
03211 V5	3b	Identify installation practices associated with packaged systems.
03211 V5	04	Describe the operation of electric heating equipment commonly used with heat pumps.
03211 V5	4a	Explain how electric heating equipment operates.
03211 V5	4b	Identify the major components of an electric heater.
03215 V5	01	Identify and describe common gaskets, packing materials, seals, and bearings.
03215 V5	1a	Identify and describe common gasket and packing materials.
03215 V5	1b	Identify and describe common types of seals.
03215 V5	1c	Identify and describe common types of bearings.
03215 V5	02	Describe the properties of common lubricants and how they are applied.
03215 V5	2a	Describe the properties of common lubricants.
03215 V5	2b	Explain the importance of selecting the proper lubricants and how to apply them.
03215 V5	03	Identify different types of drive belts and describe how they are installed and adjusted.
03215 V5	3a	Identify various types of drive belts.
03215 V5	3b	Explain how to install and adjust drive belts.
03215 V5	04	Describe the inspection and/or maintenance requirements for selected equipment.
03215 V5	4a	Identify common environmental health hazards associated with HVACR maintenance activities.
03215 V5	4b	Describe common inspection and maintenance procedures for gas heating equipment.
03215 V5	4c	Describe common inspection and maintenance procedures for DX cooling and heat pump systems.
03215 V5	4d	Describe common inspection and maintenance procedures for various system accessories.
03215 V5	4e	Describe how to complete common HVACR service reports.
03202 V5	01	Describe the principles of combustion.
03202 V5	1a	Describe the requirements for combustion and flame characteristics.
03202 V5	1b	Distinguish between complete and incomplete combustion.
03202 V5	1c	Describe the contents of flue gases and related concerns.
03202 V5	02	Identify the basic requirements and components of a furnace venting system.
03202 V5	2a	Explain the basic principles of combustion ventilation.
03202 V5	2b	Identify vented appliance categories.
03202 V5	2c	Describe the construction of various venting systems.
03202 V5	03	Describe the basic venting considerations for various gas-fired heating units.
03202 V5	3a	Describe the venting considerations for natural-draft furnaces.
03202 V5	3b	Describe the venting considerations for induced-draft furnaces.
03202 V5	3c	Describe the venting considerations for condensing furnaces.
03213 V5	01	Identify and describe the common types of sheet metal.
03213 V5	1a	Identify various types of steel sheet metals.
03213 V5	1b	Identify various types of alloy sheet metals.
03213 V5	02	Identify various methods of joining sheet metal.
03213 V5	2a	Identify various types of duct seams.
03213 V5	2b	Identify various methods of duct component connection.
03213 V5	03	Describe the methods used to suspend and support sheet metal duct.
03213 V5	3a	Describe methods used to suspend sheet metal duct.
03213 V5	3b	Describe methods used to support sheet metal duct.
03213 V5	04	Describe methods used to insulate and attenuate sheet metal duct.
03213 V5	4a	Describe the selection and installation of duct lining products.



## Learning Objectives / Competencies

**Craft:**

### HVAC Level Two

Module Number	Obj #	Objective
03213 V5	4b	Describe the selection and installation of external duct wraps.
03213 V5	05	Identify various sheet metal duct accessories and describe their installation.
03213 V5	5a	Identify and describe the installation of various types of dampers.
03213 V5	5b	Identify and describe the installation of duct takeoffs and access doors.
03213 V5	06	Identify different types of flexible duct and explain how it is installed.
03213 V5	6a	Identify different types of flexible duct.
03213 V5	6b	Explain how flexible duct is connected and supported.
03214 V5	01	Describe the standards and application considerations related to fiberglass duct.
03214 V5	1a	Identify the standards related to fiberglass duct.
03214 V5	1b	Identify application considerations related to fiberglass duct.
03214 V5	02	Describe the methods used to fabricate and repair fiberglass duct.
03214 V5	2a	Describe how to close and join fiberglass duct using various methods.
03214 V5	2b	Describe how to repair both minor and major fiberglass duct damage.
03214 V5	03	Describe the methods used to suspend and support fiberglass duct systems.
03214 V5	3a	Describe methods used to suspend and support fiberglass duct.
03214 V5	3b	Describe methods used to suspend and support fiberglass duct fittings and risers.
03214 V5	04	Describe fabric-based air distribution products and their installation methods.
03214 V5	4a	Identify various types and designs of fabric-based air distribution products.
03214 V5	4b	Describe the various methods of installing and suspending fabric-based air distribution products.
03201 V5	01	Describe basic commercial airside systems and their operating characteristics.
03201 V5	1a	Describe the typical operating characteristics of a commercial airside system.
03201 V5	1b	Describe the purpose and function of ventilation and exhaust systems.
03201 V5	02	Describe various approaches used in commercial air distribution.
03201 V5	2a	Describe single-zone constant volume system operation.
03201 V5	2b	Describe multi-zone constant volume system operation.
03201 V5	2c	Describe variable volume, variable temperature (VVT) system operation.
03201 V5	2d	Describe variable air volume (VAV) system operation.
03201 V5	03	Describe common air terminal operation and related air delivery devices.
03201 V5	3a	Explain the basic operation of VVT and single-duct VAV terminal devices.
03201 V5	3b	Explain the basic operation of fan-powered VAV terminals.
03201 V5	3c	Identify various styles of commercial grilles and registers.
03201 V5	04	Identify the characteristics and components of various airflow sources.
03201 V5	4a	Describe the various forms and components of packaged systems.
03201 V5	4b	Describe the various forms and components of air handling units.
03201 V5	4c	Describe the purpose and function of economizers.
03201 V5	4d	Describe common accessories used with commercial airside systems.
03204 V5	01	Explain the importance of indoor air quality and the factors to be controlled.
03204 V5	1a	Identify the factors related to the quality of indoor air.
03204 V5	1b	Describe the elements of human comfort and their relationship to air properties.
03204 V5	02	Describe the processes and equipment used to control humidity levels.
03204 V5	2a	Explain the relationship between air and moisture content.
03204 V5	2b	Describe the processes and equipment used to humidify and dehumidify air.
03204 V5	03	Describe the equipment and devices used to control air cleanliness.
03204 V5	3a	Identify the various types of media-based air filters.
03204 V5	3b	Describe the operation of non-media based air filtration and purification equipment.
03204 V5	04	Identify the equipment used to provide and control the introduction of fresh air into buildings.
03204 V5	4a	Explain how dampers and economizers are used to control the introduction of fresh air.



## Learning Objectives / Competencies

**Craft:**

### HVAC Level Two

Module Number	Obj #	Objective
03204 V5	4b	Describe the function and operation of energy and heat recovery ventilation systems.
03203 V5	01	Describe hydronic systems and the principles of closed-system water flow.
03203 V5	1a	Describe the basic properties of water and the significance of its contents.
03203 V5	1b	Describe the relationship between water flow and system pressures.
03203 V5	02	Describe the primary types of hot-water heating systems and their components.
03203 V5	2a	Identify gravity and forced hydronic systems.
03203 V5	2b	Describe the different types of boilers used.
03203 V5	2c	Identify primary boiler components.
03203 V5	2d	Identify common components related to air and water control.
03203 V5	03	Identify various hot-water heating piping systems and the terminal devices used.
03203 V5	3a	Describe the characteristics of one- and two-pipe systems.
03203 V5	3b	Describe the function of hot-water zoning systems.
03203 V5	3c	Identify various hot-water heating system terminal devices.
03203 V5	04	Describe the methods and devices used to select pumps and balance water flow in hydronic systems.
03203 V5	4a	Identify the devices used to measure and control water flow in hydronic systems.
03203 V5	4b	Describe how circulating pumps are selected based on required flow rates.
03203 V5	4c	Explain how to measure pump pressures and system flow rates in an operating system.



## Learning Objectives / Competencies

**Craft:**

### HVAC Level Three

Module Number	Obj #	Objective
03313 V5	01	Identify the types, uses, and installation methods of fasteners.
03313 V5	1a	Identify various types and the uses of threaded fasteners.
03313 V5	1b	Identify and explain how to use taps, dies, and screw extractors.
03313 V5	1c	Explain how to install and torque fasteners to a specific value.
03313 V5	1d	Identify and explain how to install various types of toggle and anchor bolts.
03313 V5	1e	Identify various types of non-threaded fasteners.
03313 V5	02	Identify and describe the installation of various types of vibration isolators.
03313 V5	2a	Identify and describe vibration isolators used to support and suspend equipment and piping.
03313 V5	2b	Identify and describe methods used to restrain equipment during seismic events.
03313 V5	2c	Explain how to select and install various vibration isolators.
03313 V5	03	Identify common low- and line-voltage electrical termination hardware and explain how to properly terminate wiring connections.
03313 V5	3a	Identify common low- and line-voltage electrical terminating hardware.
03313 V5	3b	Explain how to properly terminate low- and line-voltage wiring connections.
03314 V5	01	Identify and describe the operation of common HVACR control circuit devices.
03314 V5	1a	Identify and describe the operation of relays, contactors, and motor starters.
03314 V5	1b	Identify and describe the operation of other common safety and control circuit devices.
03314 V5	02	Describe the operation, installation, and testing of various thermostats and temperature controls.
03314 V5	2a	Describe the operation of various thermostats and temperature controls.
03314 V5	2b	Identify and describe how to troubleshoot thermistors.
03314 V5	2c	Explain how to install and wire thermostats.
03314 V5	2d	Explain how to troubleshoot the functions of a thermostat.
03314 V5	03	Explain how to troubleshoot common control circuits and load components.
03314 V5	3a	Identify basic safety practices related to troubleshooting HVACR power and control circuits.
03314 V5	3b	Describe the operating sequence of simple heating and cooling systems.
03314 V5	3c	Explain how to approach HVACR problems and prepare for troubleshooting.
03314 V5	3d	Explain how to test line-voltage power sources.
03314 V5	3e	Explain how to troubleshoot control circuits and low-voltage power sources.
03314 V5	3f	Explain how to troubleshoot both resistive and inductive loads.
03314 V5	3g	Explain how to troubleshoot various hydronic control-system components.
03314 V5	04	Describe the operation of variable frequency drives (VFD) and their selection considerations.
03314 V5	4a	Describe the operation of a VFD.
03314 V5	4b	Identify VFD parameters that can be programmed.
03314 V5	4c	Describe the important considerations for the selection of a VFD.
03314 V5	4d	Explain dynamic motor braking processes.
03314 V5	05	Identify and describe how to service electronically commutated motors (ECMs).
03314 V5	5a	Identify and describe the operation of ECMs.



## Learning Objectives / Competencies

**Craft:**

### HVAC Level Three

Module Number	Obj #	Objective
03314 V5	5b	Describe how to install and set-up an ECM.
03314 V5	5c	Describe how to troubleshoot an ECM.
03210 V5	01	Describe the operation of the refrigeration cycle and identify problems that can occur.
03210 V5	1a	Identify the primary components of the refrigeration circuit and explain their individual function.
03210 V5	1b	Describe the typical refrigeration cycle.
03210 V5	1c	Explain how to analyze refrigeration-circuit operating conditions.
03210 V5	1d	Identify possible causes for specific abnormal pressures and temperatures.
03210 V5	1e	Explain how condenser and evaporator airflow affects the refrigeration cycle.
03210 V5	1f	Identify and describe problems related to fixed metering devices.
03210 V5	1g	Identify and describe problems related to TXVs and distributors.
03210 V5	1h	Identify and describe other problems related to the refrigerant circuit.
03210 V5	02	Explain how to troubleshoot and replace a compressor.
03210 V5	2a	Identify common problems that can lead to compressor failure.
03210 V5	2b	Explain how to troubleshoot compressor mechanical problems.
03210 V5	2c	Explain how to replace a hermetic compressor.
03210 V5	2d	Describe the additional steps that may be required to replace a compressor following an electrical failure.
03311 V5	01	Compare heat pumps to standard cooling systems and describe their operating cycles.
03311 V5	1a	Compare heat pump systems to standard cooling systems and identify the different types.
03311 V5	1b	Describe the three operating cycles of common heat pumps.
03311 V5	02	Describe the sequence of operation for the common operating modes.
03311 V5	2a	Describe the sequence of operation for the cooling mode.
03311 V5	2b	Describe the sequence of operation for the three heating modes.
03311 V5	2c	Describe the sequence of operation for the defrost mode.
03311 V5	2d	Describe the sequence of operation of dual-fuel systems.
03311 V5	2e	Describe the use of microprocessor controls in heat pump systems.
03311 V5	03	Explain how to check and/or troubleshoot various functions and components of heat pump systems.
03311 V5	3a	Explain how to check field and factory wiring.
03311 V5	3b	Explain how to check and troubleshoot heat pump thermostats.
03311 V5	3c	Explain how to test thermistors.
03311 V5	3d	Explain how to check the various valves found in heat pumps.
03311 V5	3e	Explain how to check defrost control circuits.
03209 V5	01	Describe how to troubleshoot the components related to gas heating.
03209 V5	1a	Describe the control circuits and typical sequence of operation of various gas heating units.
03209 V5	1b	Describe the operation and troubleshooting process for ignition devices.
03209 V5	1c	Describe the operation and troubleshooting process for flame sensors.



## Learning Objectives / Competencies

**Craft:**

### HVAC Level Three

Module Number	Obj #	Objective
03209 V5	1d	Identify common problems associated with system airflow.
03209 V5	02	Identify infrared gas heaters and describe how they operate.
03209 V5	2a	Identify various types of infrared gas heaters.
03209 V5	2b	Describe the operating characteristics of infrared gas heaters.
03209 V5	03	Explain how to conduct a combustion analysis on a gas furnace.
03209 V5	3a	Identify combustion analysis equipment and the combustion byproducts that are of importance to the analysis.
03209 V5	3b	Describe the combustion analysis process and how to interpret basic results.
03310 V5	01	Identify the primary components of an oil-fired furnace and explain its operation.
03310 V5	1a	Describe a basic oil-fired heating system.
03310 V5	1b	Describe the primary components and operation of a pressure-type oil burner.
03310 V5	1c	Describe the safety controls used on oil furnaces.
03310 V5	1d	Describe the fuel supply system used with oil furnaces.
03310 V5	02	Describe how to perform periodic servicing of a typical oil-fired heating system.
03310 V5	2a	Describe the basic servicing procedures performed on an oil-fired system.
03310 V5	2b	Describe how to perform a combustion efficiency test.
03310 V5	03	Describe how to troubleshoot a typical oil-fired heating system.
03310 V5	3a	Describe troubleshooting procedures for typical oil furnace controls.
03310 V5	3b	Describe troubleshooting procedures for common oil heating problems.
03312 V5	01	Describe how to troubleshoot various HVAC system accessories.
03312 V5	1a	Describe how to approach the troubleshooting process.
03312 V5	1b	Describe how to troubleshoot humidifiers.
03312 V5	1c	Describe how to troubleshoot electronic air cleaners.
03312 V5	1d	Describe how to troubleshoot UV lighting devices.
03312 V5	02	Describe how to troubleshoot accessories related to the introduction of outside air.
03312 V5	2a	Describe how to troubleshoot economizers.
03312 V5	2b	Describe how to troubleshoot recovery ventilators.
03315 V5	01	Identify common zoning systems and describe the basic approach to troubleshooting.
03315 V5	1a	Describe common zoning system components.
03315 V5	1b	Describe the sequence of operation for common zoning systems.
03315 V5	1c	Describe the basic approach to troubleshooting zoning systems.
03315 V5	1d	Describe common VVT-system zoning components.
03315 V5	1e	Describe the operating characteristics of VVT control systems.
03315 V5	02	Identify ductless and variable refrigerant flow systems and describe the basic approach to troubleshooting.
03315 V5	2a	Identify and describe the operation of ductless split-system equipment.
03315 V5	2b	Describe the installation and troubleshooting of typical ductless systems.
03315 V5	2c	Identify and describe the operation of variable refrigerant flow systems.
03315 V5	2d	Describe the installation and troubleshooting of variable refrigerant flow systems.
03305 V5	01	Describe basic concepts related to water as a substance and its movement.



## Learning Objectives / Competencies

**Craft:**

### HVAC Level Three

Module Number	Obj #	Objective
03305 V5	1a	Describe the basic properties of water and water pressure.
03305 V5	1b	Explain how pressure drop, head pressure, and static pressure are related to hydronics.
03305 V5	02	Describe various commercial hot-water heating system components and subsystems.
03305 V5	2a	Identify various types of hot-water boilers and their common controls.
03305 V5	2b	Describe the construction of common centrifugal pumps.
03305 V5	2c	Identify various types of valves and other commercial hydronic system components.
03305 V5	2d	Identify common commercial piping systems and their characteristics.
03305 V5	2e	Describe how a typical hydronic piping system is balanced.
03305 V5	03	Explain the basic concepts of chilled-water systems and the related components.
03305 V5	3a	Explain the basic concepts of chilled-water cooling systems.
03305 V5	3b	Identify various types of chillers and their common controls.
03305 V5	3c	Identify various types of cooling towers and evaporative condensers.
03306 V5	01	Describe the properties of water as they are related to steam systems.
03306 V5	1a	Describe the basic properties of water.
03306 V5	1b	Describe the pressure-temperature relationship of water.
03306 V5	02	Describe the basic steam cycle and the primary components related to its operation.
03306 V5	2a	Describe the steam cycle principles of operation.
03306 V5	2b	Identify steam boilers and their common accessories.
03306 V5	2c	Identify common steam heat exchangers and terminal devices.
03306 V5	03	Identify common steam system piping arrangements and valves.
03306 V5	3a	Identify common steam system piping arrangements.
03306 V5	3b	Identify common condensate return systems and describe waterside care.
03306 V5	3c	Explain how steam and condensate system piping is sized.
03306 V5	3d	Identify steam-based pressure-reducing and thermostatic control valves.
03306 V5	04	Identify, install, and maintain various types of steam traps.
03306 V5	4a	Identify various types of steam traps.
03306 V5	4b	Explain the basic concepts of installing steam traps.
03306 V5	4c	Explain how to maintain various steam traps.
03306 V5	4d	Explain how to troubleshoot various steam traps.
03304 V5	01	Describe retail refrigeration applications and the related refrigeration cycle.
03304 V5	1a	Describe the refrigeration cycle for medium-temperature systems.
03304 V5	1b	Describe the refrigeration cycle for low-temperature systems.
03304 V5	1c	Describe various approaches to defrosting.
03304 V5	02	Identify various types of refrigeration equipment and their application in retail refrigeration.
03304 V5	2a	Identify and describe reach-in coolers and freezers.
03304 V5	2b	Identify and describe various walk-ins and merchandisers.



## Learning Objectives / Competencies

**Craft:**

### HVAC Level Three

Module Number	Obj #	Objective
03304 V5	2c	Identify various types of commercial ice machines and their applications.
03304 V5	03	Identify and describe components related to the operation of retail refrigeration systems.
03304 V5	3a	Identify and describe the primary components used in retail refrigeration applications.
03304 V5	3b	Identify and describe secondary components and accessories used in retail refrigeration applications.
03304 V5	3c	Identify and describe common refrigeration system controls.
03304 V5	04	Explain the basic principles of maintaining and troubleshooting various retail refrigeration systems.
03304 V5	4a	Explain how to maintain and troubleshoot a typical reach-in freezer.
03304 V5	4b	Explain how to maintain and troubleshoot a typical cubed-ice machine.
03316 V5	01	Explain the service technician's role in customer relations.
03316 V5	1a	Explain how personal habits, behaviors, and attitudes affect customer relations.
03316 V5	1b	Explain how to properly communicate with customers.
03316 V5	02	Describe basic conduct required for a service call.
03316 V5	2a	Describe how to conduct the three phases of a service call.
03316 V5	2b	Describe ways to handle challenging customer situations.